



General Data IT Professionals Ltd.
Quality and Service Since 2003

Junior Tech Support Analyst

- Saint John, New Brunswick Office
- Salaries Starting at \$32,000.00 Annually + Benefits

Summary

General Data IT Professionals provides I.T. Support services, planning and analysis, VPN, server, network, wireless and security services to customers in a range of industries throughout the Maritimes. We have projects that require the skills of a Junior Tech Support Analyst and we're encouraging all interested candidates to apply.

The Role

The successful candidate will offer entry level I.T. support to our customers, assisting with day-to-day issues. Consider our Saint John office your home base but be prepared to travel to Moncton, Fredericton, Bathurst and Charlotte County, Charlottetown and Halifax. When you're not on site with a customer you'll be there virtually using our extensive set of Remote Tech support tools.

Experience

The ideal candidate will have experience in the following areas:

- Experience dealing with people
- Experience with the Microsoft Windows Operating system
- Basic understanding of software installation and configuration and how to find help when required
- Demonstrated ability to install and troubleshoot issues hardware & peripherals
- Ability to configure smartphones and tablets
- Fundamentals of client-server networking

Qualifications

The ideal candidate will have the following qualifications:

- Candidates should be working on a 2 Year Community College Diploma program or equivalent
- The ideal candidate will have the communications skills necessary to grasp concepts relating to I.T. Support and the ability to communicate with 3rd party Technical Support Representatives.
- Candidates must be prepared to travel AND possess a valid driver's license

Applying

Please apply by sending your resume, cover letter and any supporting documents to info@generaldata.ca